

Job Title: Implementation Manager (Data Manager)
Location: United States, Canada, or Europe. 100% remote
Job Type: Full time

About REDCap Cloud

REDCap Cloud empowers patient-centered clinical research to advance discoveries, commercialize therapeutics and devices, and establish new standards of care based on real-world evidence. Through our REDCap Cloud suite of products and services, we serve clients and partners worldwide including life science companies, contract research organizations (CROs), academic research centers, integrated health systems, government agencies and foundations. Now is an exciting time to join us as we are experiencing tremendous growth. For more information on REDCap Cloud please visit <https://redcapcloud.com/>.

Position Description

We currently have an exciting job opening for an Implementation Manager. Joining our remote based team, you will have real autonomy in your role & manage clients globally. The Implementation Manager is responsible for leading EDC, eConsent, Video Visits, eSource, Surveys, ePRO, and Registry SaaS implementations for clients. You will be involved in all activities relating to implementation including:

- **Building studies in the REDCap Cloud platform;** designing eCRFs, programming validation rules, configuring system per specifications, translating protocols into system requirements, maintaining documentation, performing validation, reporting bugs & liaising with software development on implementation issues.
- **Leading client implementations for clinical studies;** creating and maintaining project plans, conducting client project status meetings and work sessions, producing meeting minutes/agendas, and managing project issues.
- **Product Design:** Using industry research and end-user knowledge, build design specifications for a next generation data science platform; work in a high-visibility role to present design specifications to customers for feedback; collect and manage customer feedback and incorporate into the product designs.

We are looking for An Implementation Manager who has,

- Bachelor's or master's degree with related work experience
- Strong experience with Clinical trials, within a CRO or Pharmaceutical Research Organization
- Prior experience supporting clinical trials in a data management related role using at least one other EDC system and/or EDC implementation.
- Programming skills using one of more of the following - R, SQL, Python, SAS or similar.
- Working knowledge of GCP, ICH guidelines and FDA regulations
- Experience with regulatory data standards (CDISC/CDASH) preferred.
- Demonstrated history of success in a fast-paced environment, delivering to strict deadlines, effectively managing concurrent, competing priorities
- Strong project and time management skills – the ability to work efficiently, effectively & autonomously in a remote capacity.
- Excellent interpersonal, relationship building and strong written & oral communication skills.

Benefits: Health, Dental & Vision Insurance, Paid Time Off, Parental Leave, 401(k), Flexible schedule

nPhase, Inc. is an Equal Opportunity Employer. Please note all offers are subject to satisfactory completion of a background check. Applicants must possess current and valid employment authorization for the country in which they work; sponsorship is not available for this position.