Job Title: Reporting Product Manager, Clinical Data, Clinical Research, Medical Research, Clinical Trial, Clinical Trial Data Management, Statistical Programming, Statistical Analysis, Wireframes, Functional Designs, Product Requirements, Data Review, Data Analysis and Reporting, EHR, EDC, GCP, ICH Guidelines, FDA Regulations, SaaS, Agile Product Team, Remote Working

Location: United States or Canada. 100% remote

About REDCap Cloud

REDCap Cloud empowers patient-centered clinical research to advance discoveries, commercialize therapeutics and devices, and establish new standards of care based on real-world evidence. Through our REDCap Cloud suite of products and services, we serve clients and partners worldwide including life science companies, contract research organizations (CROs), academic research centers, integrated health systems, government agencies and foundations. Now is an exciting time to join us as we are experiencing tremendous growth. For more information on REDCap Cloud please visit https://redcapcloud.com

Position Description

We currently have an exciting job opening for a Clinical Trial Analysis and Reporting Product Manager on our remote-based team. Previous commercial experience within a similar position and a strong knowledge of Clinical Trial data management and/or statistical programming processes are essential for this position. The Product Manager job description includes the following responsibilities,

- Lead REDCap Cloud Analysis and Reporting product development efforts by ensuring that client requirements are collected, documented, and translated into wireframes, functional designs, and product requirements.
- Help ensure REDCap Cloud's software applications are implemented or enabled in accordance with REDCap Cloud's standard business processes, meet client requirements and adhere to regulatory requirements.
- Act as client main point of contact for all activities relating to the Reporting product development including, but not limited to, development and deployment schedule, progress status reporting, requirements owner, coordinate internal REDCap Cloud team members and manage product roadmap.
- Ensure timelines and deliverables are met on time and with high quality.
- Ability to translate customer needs relating to the REDCap Cloud software to meet customer requirements.
- Support developers and other cross functional departments during product development and implementation.
- Support cross functional departments with issue resolution.
- Support customers by answering questions, resolving configuration or UAT issues, and providing guidance on software usage.
- Support Training Group in preparation of course materials and delivery of courses both internally and externally as needed.

We are looking for someone who has the following experience,

- Bachelor's or master's degree with related work experience

- Previous commercial experience within a similar role and strong knowledge of Clinical Trial data management and/or statistical programming processes, specifically as they relate to data review, and data analysis and reporting.
- Experience working in an Agile product team, strong collaboration, and team building skills.
- Experience with Cloud services like Azure and AWS
- Strong problem-solving skills with the ability to verbalize solutions to technical and non-technical audiences.
- Working knowledge of GCP, ICH guidelines and FDA regulations
- Demonstrated history of success in a fast-paced environment, delivering to strict deadlines, effectively managing concurrent, competing priorities
- Ability to absorb and apply new information quickly.
- Solid analytical and technical skills regarding software applications
- Expert verbal and written communication skills
- Strong organizational and time management skills
- Self-motivated, able to assume responsibility and work autonomously in an efficient and effective manner in a remote capacity.
- Experience of working to Standard Operating Procedures
- Adaptable to changing business needs and/or product landscapes.

Benefits: Health, Dental & Vision Insurance, Paid Time Off, Parental Leave, 401(k), Flexible schedule

nPhase, Inc. is an Equal Opportunity Employer. Please note all offers are subject to satisfactory completion of a background check. Applicants must possess current and valid employment authorization for the country in which they work; sponsorship is not available for this position.